



BSB51915 Diploma of Leadership and Management



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This course is designed for people who want to gain high levels of supervisory, decision-making and problem-solving skills or those with experience but no formal qualifications. We will give you the expertise to deliver in key business strategies, people management and marketing. Develop an understanding of the dynamics and principles underlying the effective functioning of business operations including managing projects, teams, operational plans, continuous improvement and customer service.

Management is the application, organisation and coordination of the activities of an enterprise in accordance with certain policies, procedures and practices. Individuals at this level display initiative and judgement in planning, organising, implementing and monitoring their own workload and the workload of others. This involves the use of communication skills to support individuals and teams to meet organisational or enterprise requirements. This course aims to develop knowledge of management skills by explaining and drawing on modern practices and methods to achieve business objectives. It engenders a holistic approach to the role of the management discipline within industry, business and society, and promotes the ability to identify factors that impact most on management success.

FACTS:

Brisbane Professional College Pty Ltd

RTO Number: 41556

Duration: 12 Months

Career Path: Manager/ Team Leader / Business Owner



**NATIONALLY RECOGNISED
TRAINING**



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COURSE UNITS

BSBLDR501	Develop and use emotional intelligence
BSBMGT517	Manage operational plan
BSBLDR502	Lead and manage effective workplace relationships
BSBWOR502	Lead and manage team effectiveness
BSBCUS501	Manage quality customer service
BSBINN502	Build and sustain an innovative work environment
BSBHRM405	Support the recruitment, selection and induction of staff
BSBRISK501	Manage risk
BSBMGT502	Manage people performance
BSBWOR501	Manage personal work priorities and professional development
BSBSUS501	Develop workforce policy and procedures for sustainability
BSBMKG507	Interpret market trends and developments

Contact us today to own your future by developing skills and knowledge from a College you can trust.

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